

Kammeron A. Hairston
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01/21/2025

I'm a smart and logical leader who works hard to take care of his family. If you give me a challenge I will find a way to succeed.

Summary

- Over 5 years of Customer Service experience
- 4 years of Technical Satellite Installation experience
- Strong working knowledge with computers including: Reimaging, Network troubleshooting, General troubleshooting, and Web Development
- Experienced in training technicians on the job.
- Launched and maintain a personal Portfolio Website (kammeronhairston.me)
- Experienced in firefighting mostly with collisions and brush fires with training for house fires.
- 5 ½ years Law enforcement as patrol and in a leadership role.

Professional Experience and Accomplishments

01/2021 – Current Patrol Deputy

Lincoln County Sheriff's Office

Position: Chief Deputy

- Supervise Deputies and handle daily tasks as they come up.
- Work with Civil Deputies and other Offices to resolve issues.
- Investigate cases as needed.
- Fill in Patrol Shifts as needed.
- Bailiff
- Assist Office with Computer related issues.
- Attend City Councils on Office behalf.

05/2019 – 12/2020 Detention Deputy

Twin Falls County Sheriff's Office

Detention Deputy.

- Assist other Deputies with daily tasks
- Check welfare of inmates
- Perform daily counts
- Investigate fights, quarrels, missing items
- Mediate issues amongst inmates when feasible.

03/2016 – 2019

Volunteer Fire Fighter

Shoshone City Rural Fire Dept.

Lieutenant Fire Fighter with Shoshone Fire department

- Assist with Fire Fighter Drills
- Attend Drills and Trainings
- Assist with Scene control and work with incident command for smooth operations

02/2018 – 10/2018

Integrated Solutions Consultant AT&T

I was promoted to Integrated Solutions Consultant from My Installation tech position at DirecTV

- Install DirecTV application on customer mobile devices
- Bridge to sales with customers after building a rapport
- Track appointment and Leads for potential prospects

02/2014 – 02/2018

Installation Tech DirecTV

I was hired on to handle and install Customer's Satellite TV equipment

- Install DirecTV equipment for customers
- Trouble shoot customer equipment
- Educate customers on use of system
- Mentor new technicians on installing and troubleshooting DirecTV systems

04/2013 – 02/2014

Installation Tech Safelink Internet

I was hired on to handle installing and troubleshooting customer's internet connections.

- Install/Service wireless internet dish and equipment
- Trouble shoot tower equipment
- Install/upgrade tower equipment

10/2012 – 04/2013

Member Advocate C3/CustomerContactChannels

I was hired to handle incoming calls accurately and in a timely manner. I had to respond to inquiries while on the call and document information gathered or given.

- Received incoming calls on a daily basis
- Answered questions and concerns from members
- Assist fellow call center representatives with their calls
- Assisted supervisors with projects

06/2011 – 07/2012

Delivery Truck Driver

Napa Auto Parts

This Job required that I would deliver parts to clients and ensure that if they had any problems with the products that I would handle the situation to the best of my abilities.

- Time Management
- Handle issues for Clients on a daily basis

03/2010 – 05/2011

Parts Specialist

O'Reilly Auto Parts

This Job required that I understood what the customer needed. After identifying the part that the customer needed I would have to access a database to find out if we had the part.

- Identify issues a customer may have
- Comprehend what the customer needs even if they did not know the exact name of the part needed

Year of 2008

Internship

Power Engineers

I was to learn the field of information technology in a professional environment.

- Reimage systems to specifications provided by company standards
- Learn tips to trouble shooting computer systems
- Follow instructions to set up Work Stations

Education and Professional Training

- High School Diploma
- SBCA certified Satellite Technician for DirecTV
- Some College Courses Completed for Networking
- Basic Life Support Certified

Professional References

Available upon request.